



U.S. Customs and Border Protection

ELECTRONIC SECURED ADJUDICATION FORMS ENVIRONMENT FREQUENTLY ASKED QUESTIONS

WHAT IS E-SAFE?

e-SAFE is the U.S. Customs and Border Protection's (CBP) new online system that allows eligible nonimmigrants who do not require a visa to enter the United States, e.g., citizens of Canada, Palau, the Federated States of Micronesia and the Republic of Marshall Islands, to apply for a waiver of inadmissibility via Form I-192.

WHO IS ELIGIBLE TO APPLY FOR A WAIVER IN E-SAFE?

Inadmissible nonimmigrant citizens of visa exempt countries (e.g., citizens of Canada, Palau, the Federated States of Micronesia and the Marshall Islands) are eligible to apply for a waiver of inadmissibility using Form I-192 and Form I-212 via e-SAFE.

WHAT IS FORM I-192?

Form I-192 allows inadmissible nonimmigrant aliens from visa exempt countries to apply in advance for permission to enter the United States temporarily.

WHAT IS FORM I-212?

Form I-212 allows inadmissible nonimmigrant aliens from visa exempt countries only to apply for permission to reapply for admission into the United States (also known as "consent to reapply") after they have been excluded, deported, or removed from the United States or had been unlawfully present in the United States for an aggregate period of more than one year, and subsequently entered or attempted to reenter the United States without being admitted.

WILL e-SAFE ACCEPT APPLICATIONS FOR E, K, T, U AND V NONIMMIGRANT VISA CLASSIFICATIONS?

No, e-SAFE will not accept applications for E, K, T, U or V nonimmigrant classifications. Applicants filing under E, K, T, U and V nonimmigrant visa classifications must submit their applications to U.S. Citizenship and Immigration Services (USCIS) or in conjunction with their visa applications. For additional information visit the USCIS website and the Department of State website at: <https://www.uscis.gov/> or <https://www.state.gov>.

HOW DO I APPLY FOR A WAIVER IN E-SAFE?

Beginning mid-year 2019, eligible citizens of visa exempt countries can apply online using Form I-192 and Form I-212 through e-SAFE. However, applicants who complete electronic filing via e-SAFE will need to go to an e-SAFE designated port of entry to complete the biometrics appointment portion (fingerprints and photograph) of the waiver process. The updated list of e-SAFE ports of entry is available at e-SAFE.cbp.dhs.gov

HOW DO I APPLY FOR A WAIVER IN E-SAFE *Continued*

Biometrics are currently captured at most ports of entry when filing either of these forms manually. The designated ports of entry are the only locations able to process e-SAFE electronic filing with CBP biometrics processing for Form I-192 and I-212 applications. Additional locations will be added over time and will be published on the e-SAFE public web page and will further be available at www.cbp.gov.

CBP will continue to accept paper filing at ports of entry for applicants who do not complete their application online. Any updates or changes to this process will be posted on www.cbp.gov.

CAN SOMEONE APPLY FOR A WAIVER ON MY BEHALF?

Yes, an authorized attorney or accredited representative, with an e-SAFE designated account and a valid Form G-28 signed by the applicant may assist with completing the application, uploading the required documentation and paying the application fee on the applicant's behalf. However, the applicant is responsible for the accuracy of all information submitted on his or her behalf. e-SAFE has not changed the process through which an authorized attorney or accredited representative may represent an applicant.

CAN A THIRD PARTY RECEIVE A COPY OF THE DECISION ON MY BEHALF?

Yes, however only an authorized attorney or an accredited representative with a properly completed and valid Form G-28 submitted with the application will receive a copy of the decision.

WOULD APPLYING ONLINE DIFFER FROM APPLYING AT A PORT OF ENTRY?

Applicants who submit their applications online will be able to check the status and progression of their application, receive electronic communications, and receive electronic notification of a decision in near real time. Paper applications submitted at ports of entry will continue to be processed manually and receive communications and a decision via the postal service. The processing time for waiver applications submitted online via e-SAFE are expected to be significantly less than paper form applications manually submitted at the port of entry.

I HAVE A VALID WAIVER, DO I NEED TO APPLY AND OBTAIN A NEW WAIVER THROUGH E-SAFE?

No, your approved waiver remains valid until the date of expiration, or revocation, by CBP.





HOW WILL I RECEIVE MY APPROVED WAIVER?

e-SAFE will use the email you provided on your application to notify when the status of your application has changed. You will need to log into e-SAFE to view the decision. If approved you will receive an electronic signed Form I-194 approval that you must have in your possession each time you travel to the United States. If denied you will receive denial Form I-292.

HOW CAN I UPDATE MY EMAIL ADDRESS?

To update your email address, log into e-SAFE and provide the updated email address. The system will instantly update the email notifications for that application.

WHERE WILL I FIND MORE INFORMATION ON E-SAFE?

Additional information or updates can be found at:
www.cbp.gov/travel/international-visitors/e-safe and
e-SAFE.cbp.dhs.gov.

WILL E-SAFE ACCEPT ONLINE PAYMENT

Yes, e-SAFE will accept application payments. After finalizing the waiver application, e-SAFE will redirect the applicant to the Department of Treasury's Pay.gov platform to pay the application-processing fee. e-SAFE will accept ACH debit and credit card payments.

HOW DOES THE PAYMENT PROCESS WORK?

Once the application is paid and submitted, the applicant will receive an electronic receipt of the application and notification that he/she has 45 days to report to a CBP POE to provide biometrics (fingerprints and photograph) to complete the application

WHAT HAPPENS TO MY APPLICATION IF I DON'T REPORT TO A DESIGNATED e-SAFE PORT OF ENTRY AFTER 45 DAYS?

Your application will be deemed abandoned and subsequently denied. If an applicant chooses to apply again, he/she must complete a new application with required supporting documentation and fee.

WILL e-SAFE CHANGE FORM I-192 OR FORM I-212 DOCUMENTARY REQUIREMENTS?

No, e-SAFE will not change the documents that must accompany Form-192 or Form I-212. However, e-SAFE will include instructions on how to upload the required documents in e-SAFE. You will be required to bring the original documents to the port of entry for verification when you complete the biometrics portion of the application.

WILL THE E-SAFE WEBSITE BE TRANSLATED IN OTHER LANGUAGES?

No, the website will only be available in English.

WILL THE WEBSITE BE SECURE AND PRIVATE?

Information submitted by applicants through the e-SAFE website is subject to the same strict privacy provisions and controls established for similar traveler screening programs, with access limited to those with a professional need to know. The website is owned and operated by the U.S. government and employs technology to prevent unauthorized access to the information entered. Information is protected and governed by U.S. laws and regulations, including but not limited to the Federal Information Security Management Act.